



# **Courier Brothers and Logistics (Pty) Ltd**

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### Quality service and committed employees. How do we do it?

It is important to know whom you are dealing with when you trust your cargo to us. So, read on: this is Courier Brother's and Logistics, this is how we think, and this is how we move.

In addition to its core business of overland transport and logistics, the company also operates a number of highly specialized industry solutions. Courier Brother's reputation for high priority delivery service is second to none. Courier Brother's is called upon to provide immediate deliveries on a daily basis.

Having implemented a variety of delivery methods, the family-owned company, which was founded in 2017, is considered a pioneer in terms of sustainable client centric business today. Courier Brother's is a professional-grade courier solution that meets the end-to-end needs of your transportation business. Your business can become more effective and save money with Courier Brother's delivery solutions.

#### **Professional Services**

Courier Brother's sends drivers in clearly marked professional vehicles. We have a cuttingedge communication system with two-way data transfer in every vehicle. Courier Brother's professional vehicles are all equipped with GPS tracking technology which operates not only in South Africa but also in Namibia and Swaziland.

To ensuring your cargo travels safely from your pickup to delivery location, our professional vehicles are monitored by exceptional CCTV interior cameras and can even transmit a twoway communication signal from Head Office to each professional driver. Our cutting-edge communication system displays each driver's position history in real time allowing Courier Brother's to pinpoint each vehicle at any stage of the delivery.

#### Advanced Courier Software Technology

Courier Brother's embraces innovative technology to better serve our customers. Our exceptional courier technology doesn't only benefit our company but our customers as well. We have a modernized customer portal which is managed by our customers from order entry to tracking.

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We strive to keep our company customer centric in which our Web Portal offers our customers instant access to account needs, such as report generation, order entry, price quoting, real-time tracking and tracing, customer self-dispatching, shipping labels and other reports, fully customer managed address book and more. Customers can also view their invoices and payments in real time after each delivery.

## **Our Equipment**

- Well-marked, highly visible and professional delivery vehicles.
- Smart phones with real time data for each driver.
- Smart App with real time communication to HQ.
- Courier management software coordinating driver position and route status.
- On line and offline tracking, dispatching and invoicing.
- Warehouse locations with space available.
- Temperature controlled office storage.
- Camera and sound surveillance security system per vehicle.
- GPS tracking units per vehicle.
- Secure offices.
- Multi-line VOIP (voice over IP) phone system.
- Push notifications sends notifications directly to all available drivers.
- Ability for drivers to take ownership of cargo deliveries when not directly assigned to.



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